



CO-OPERATIVE ARTS AND SCIENCE COLLEGE, MADAYI

P.O PAYANGADI (R.S)- 670 358, KANNUR DT., KERALA, website : www.cascollege.ac.in

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Criterion 1 – Curricular Aspects

1.4. Feedback System

Infrastructural Feedback from Students

Infrastructural Feedback from Students (2018-2023)

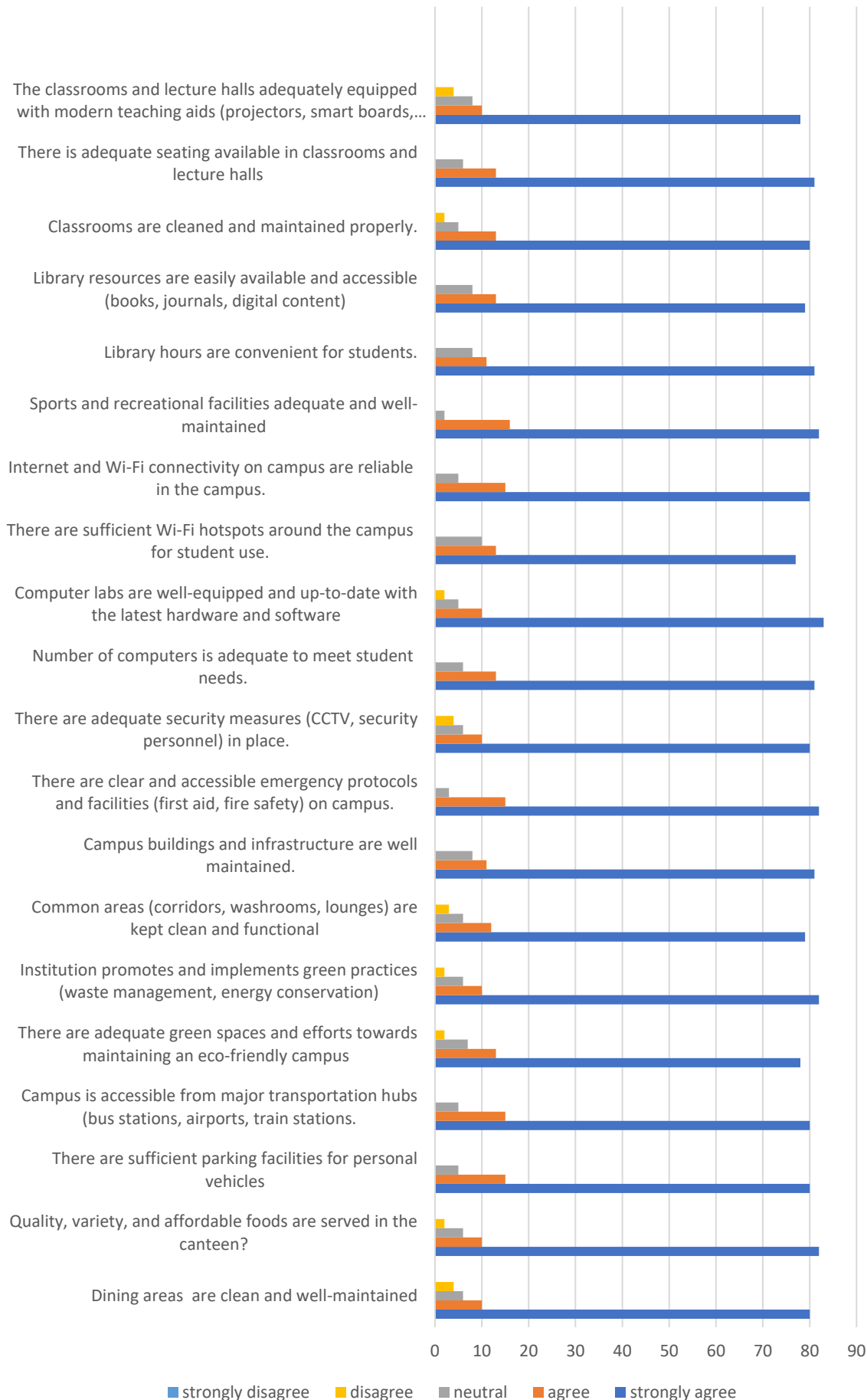
The infrastructure of educational institutions has a significant impact on how students learn. It includes libraries, leisure centers, digital resources, classrooms, and labs to create an atmosphere that supports both the academic and personal development of the student community. Students are an important stakeholder group with great insights into how the infrastructure of the institution helps or hinders their academic path. Their regular encounters with the facilities offer direct insights that are critical for ongoing development. To do this, the institution conducts surveys every year to take responses from the students of all departments on a range of campus infrastructure issues. The feedback will be able to determine the strengths, areas for progress and the direction of future investments.

This survey is designed to gather feedback on various aspects of campus infrastructure, including classrooms, libraries, sports facilities, internet connectivity, and more. The feedback schedule consists of 21 criteria related to the important infrastructure provided to the students for their academic and personal development. For each criterion listed, indicate the level of agreement on a scale from 1 to 5, with 5 being "Strongly Agree" and 1 being "Strongly Disagree". Additional space also is given at the end for writing any specific suggestions.

Infrastructural feedback from students for the year 2018-2019

Sl.No	Criterion	5 Strongly Agree	4 Agree	3 Neutral	2 Disagree	1 Strongly Disagree
1.	The classrooms and lecture halls are adequately equipped with modern teaching aids (projectors, smart boards, audio-visual systems)	78	10	8	4	0
2.	There is adequate seating available in classrooms and lecture halls	81	13	6	0	0
3.	Classrooms are cleaned and maintained properly.	80	13	5	2	0
4.	Library resources are easily available and accessible (books, journals, digital content)	79	13	8	0	0
5.	Library hours are convenient for students.	81	11	8	0	0
6.	Sports and recreational facilities are adequate and well-maintained	82	16	2	0	0
7.	Internet and Wi-Fi connectivity on campus are reliable in the campus.	80	15	5	0	0
8.	There are sufficient Wi-Fi hotspots around the campus for student use.	77	13	10	0	0
9.	Computer labs are well-equipped and up-to-date with the latest hardware and software	83	10	5	2	0
10.	Number of computers is adequate to meet student needs.	81	13	6	0	0
11.	There are adequate security measures (CCTV, security personnel) in place.	80	10	6	4	0
12.	There are clear and accessible emergency protocols and facilities (first aid, fire safety) on campus.	82	15	3	0	0
13.	Campus buildings and infrastructure are well maintained.	81	11	8	0	0
14.	Common areas (corridors, washrooms, lounges) are kept clean and functional	79	12	6	3	0
15.	The institution promotes and implements green practices (waste management, energy conservation)	82	10	6	2	0
16.	There are adequate green spaces and efforts towards maintaining an eco-friendly campus	78	13	7	2	0
17.	The campus is accessible from major transportation hubs (bus stations, airports, and train stations).	80	15	5	0	0
18.	There are sufficient parking facilities for personal vehicles	80	15	5	0	0
19.	Quality, variety, and affordable foods are served in the canteen	82	10	6	2	0
20.	Dining areas are clean and well-maintained	80	10	6	4	0
21.	Suggestions if any:					

Infrastructural feedback from students for the year 2018-19



Feedback Analysis

This report presents an analysis of student feedback on various campus facilities, based on responses collected across 20 criteria.

- The majority of students (78 strongly agree, 10 agree) believe that classrooms are well-equipped with modern teaching aids. Only 2 respondents were neutral, and none disagreed.
- With 81 students strongly agreeing and 13 agreeing, seating adequacy in classrooms and lecture halls is highly rated. Only 6 were neutral.
- This aspect received strong positive feedback (80 strongly agree, 13 agree), indicating that classrooms are well-maintained. Only 2 students were neutral.
- Most students are satisfied with the availability and accessibility of library resources (79 strongly agree, 13 agree). Only 4 were neutral.
- Although largely positive (81 strongly agree, 11 agree), 8 students were neutral about the convenience of library hours, suggesting room for improvement in this area.
- Feedback is overwhelmingly positive (82 strongly agree, 16 agree) with only 2 neutral responses, indicating high satisfaction with sports and recreational facilities.
- A significant majority (80 strongly agree, 15 agree) are satisfied with the reliability of campus Wi-Fi. Only 5 were neutral.
- The criterion aspect received the highest rating (77 strongly agree, 13 agree) with only 2 neutral responses, reflecting excellent coverage and availability of Wi-Fi hotspots.
- Most students are pleased with the computer lab facilities (83 strongly agree, 10 agree). Only 2 were neutral and 5 were neutral.
- With 81 students strongly agreeing and 13 agreeing, students generally feel there are enough computers available. Only 6 were neutral.
- Feedback is positive with 80 strongly agreeing and 10 agreeing that security measures are adequate. Only 2 students were neutral.
- Most students feel the emergency protocols are clear and accessible (82 strongly agree, 15 agree). Only 3 were neutral.
- The majority are satisfied with the maintenance of campus buildings (81 strongly agree, 11 agree), 8 students were neutral.
- Feedback on the cleanliness of common areas is highly positive (79 strongly agree, 12 agree). Only 1 student was neutral.
- Most students appreciate the institution's efforts in promoting green practices (82 strongly agree, 10 agree). However, 2 students disagreed and 6 were neutral.
- This aspect received very high ratings (78 strongly agree, 10 agree), with no neutral or negative feedback.

- Most students find the campus accessible from major transportation hubs (80 strongly agree, 15 agree). Only 5 were neutral.
- Feedback is positive with 80 strongly agreeing and 15 agreeing that there are sufficient parking facilities. Only 5 were neutral.
- Although generally positive (82 strongly agree, 10 agree), this area had the highest neutral (6) and negative responses (2), suggesting a need for improvement.
- Feedback is overwhelmingly positive (80 strongly agree, 18 agree), indicating high satisfaction with the cleanliness and maintenance of dining areas.

The feedback reflects overall high satisfaction with campus facilities, with particular strengths in Wi-Fi availability, sports and recreational facilities, and green spaces. Areas for potential improvement include library hours, variety and affordability of canteen food, and maintenance of computer lab resources. This interpretation aims to provide actionable insights to enhance student satisfaction and campus experience.

Action Taken Report

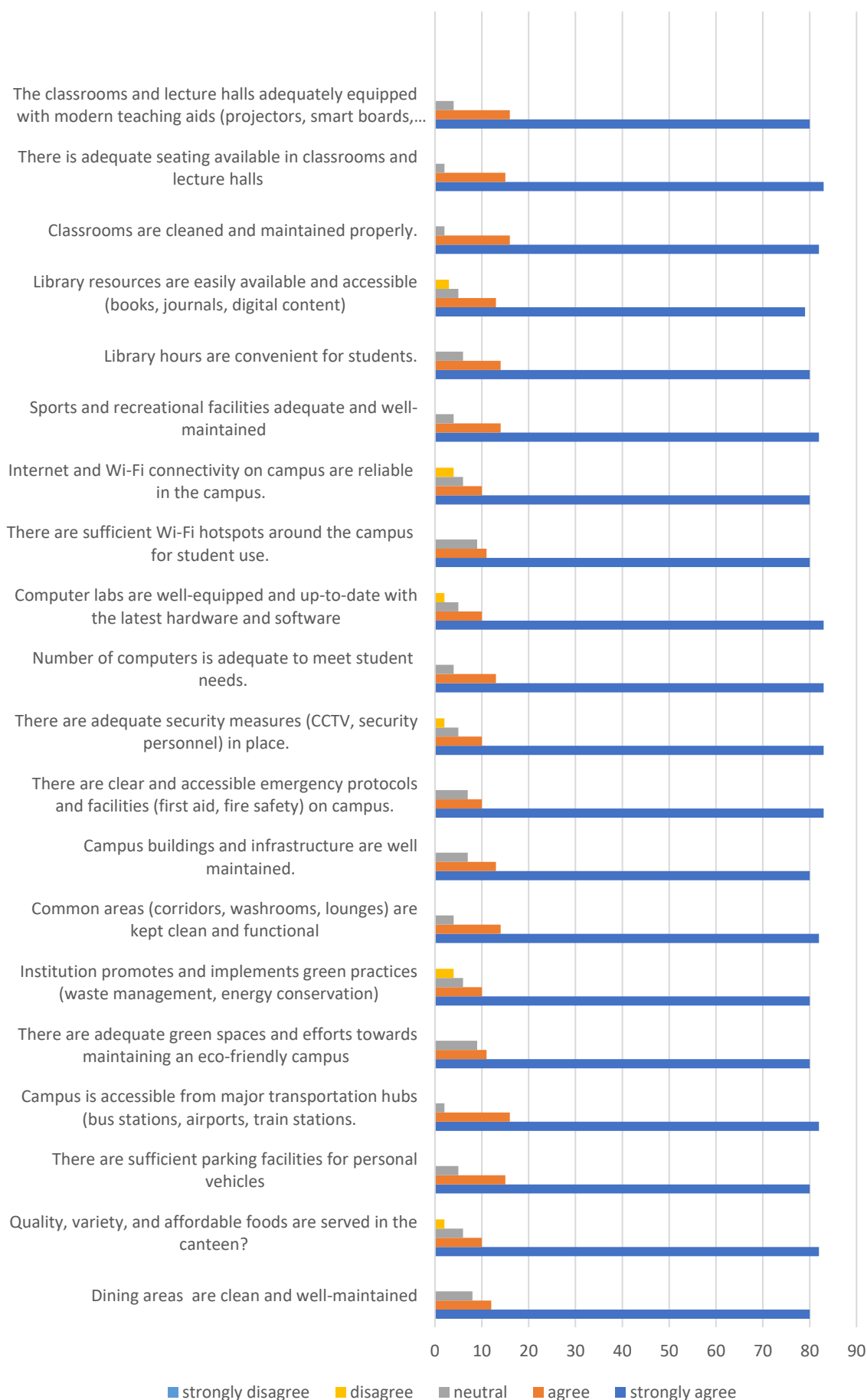
The feedback from our students has been instrumental in helping us understand their needs and areas that can enhance their campus experience. The institution is committed to acting on these insights and continuously improving infrastructure to provide a supportive and enriching environment for all students.

- Considered for extending or adjusting library hours to better align with student schedules and study habits.
- Reviewed the variety and pricing of canteen food to ensure it meets student preferences and affordability.
- Continue to prioritize cleanliness, Wi-Fi availability, and the maintenance of recreational facilities.
- Increase efforts to educate and involve students in the institution's green initiatives.
- Ensured that the computer labs were frequently updated and well-maintained to meet evolving student needs.

Infrastructural feedback from Students for the year 2019-2020

Sl.No	Criterion	5 Strongly Agree	4 Agree	3 Neutral	2 Disagree	1 Strongly Disagree
1.	The classrooms and lecture halls are adequately equipped with modern teaching aids (projectors, smart boards, audio-visual systems)	80	16	4	0	0
2.	There is adequate seating available in classrooms and lecture halls	83	15	2	0	0
3.	Classrooms are cleaned and maintained properly.	82	16	2	0	0
4.	Library resources are easily available and accessible (books, journals, digital content)	79	13	5	3	0
5.	Library hours are convenient for students.	80	14	6	0	0
6.	Sports and recreational facilities are adequate and well-maintained	82	14	4	0	0
7.	Internet and Wi-Fi connectivity on campus are reliable in the campus.	80	10	6	4	0
8.	There are sufficient Wi-Fi hotspots around the campus for student use.	80	11	9	0	0
9.	Computer labs are well-equipped and up-to-date with the latest hardware and software	83	10	5	2	0
10.	Number of computers is adequate to meet student needs.	83	13	4	0	0
11.	There are adequate security measures (CCTV, security personnel) in place.	83	10	5	2	0
12.	There are clear and accessible emergency protocols and facilities (first aid, fire safety) on campus.	83	10	7	0	0
13.	Campus buildings and infrastructure are well maintained.	80	13	7	0	0
14.	Common areas (corridors, washrooms, lounges) are kept clean and functional	82	14	4	0	0
15.	The institution promotes and implements green practices (waste management, energy conservation)	80	10	6	4	0
16.	There are adequate green spaces and efforts towards maintaining an eco-friendly campus	80	11	9	0	0
17.	The campus is accessible from major transportation hubs (bus stations, airports, train stations).	82	16	2	0	0
18.	There are sufficient parking facilities for personal vehicles	80	15	5	0	0
19.	Quality, variety, and affordable foods are served in the canteen.	82	10	6	2	0
20.	Dining areas are clean and well-maintained	80	12	8	0	0
21.	Suggestions if any:					

Infrastructure Feedback from students for the year 2019-20



Feedback Analysis

The table provides a detailed overview of a survey evaluating various aspects of campus facilities and services based on student feedback. The survey covers 20 different criteria, reflecting the quality and adequacy of various facilities and services on campus.

- **Classrooms and Lecture Halls Equipment:** The majority (96%) agree or strongly agree that classrooms are well-equipped with modern teaching aids. This suggests a strong satisfaction in this area, with only a small percentage being neutral.
- **Seating Availability:** With 98% in agreement and only 2% neutral, seating availability is highly satisfactory.
- **Classroom Maintenance:** 98% satisfaction indicates classrooms are well-maintained, with minimal room for improvement.
- **Library Resources:** While most are satisfied (92%), the presence of neutral and disagree responses suggests some issues with library resource availability and accessibility.
- **Library Hours:** With 94% satisfaction, library hours are largely convenient, though a small neutral group may indicate room for extended hours.
- **Sports and Recreational Facilities:** High satisfaction (96%) with sports and recreational facilities, with a small percentage being neutral.
- **Internet and Wi-Fi Connectivity:** Although 90% are satisfied, 10% neutral or disagree suggesting potential reliability issues with campus connectivity.
- **Wi-Fi Hotspots Availability:** 91% satisfaction indicates adequate hotspots, though the 9% neutral points to possible improvements needed.
- **Computer Labs Equipment:** 93% satisfaction shows well-equipped labs, with a minor percentage indicating potential issues.
- **Number of Computers:** High satisfaction (96%) with the number of computers, with a small neutral group.

- **Security Measures:** 93% were satisfied with security measures, but 7% were neutral or disagreed suggesting room for improvement in security protocols or visibility.
- **Emergency Protocols:** With 93% satisfaction, emergency protocols are largely clear and accessible, though some (7%) feel neutral.
- **Building Maintenance:** 93% satisfied, but the 7% neutral suggests some buildings might need better maintenance.
- **Common Areas Cleanliness:** High satisfaction (96%) with cleanliness, indicating good upkeep of common areas.
- **Green Practices:** 90% satisfaction, but 10% neutral or disagree indicates room for enhancing green practices on campus.
- **Green Spaces:** 91% were satisfied with green spaces, but the 9% neutral suggests more efforts could be made towards eco-friendliness.
- **Accessibility to Transportation Hubs:** Very high satisfaction (98%) with campus accessibility to transportation hubs.
- **Parking Facilities:** 95% satisfaction with parking facilities, with a small neutral percentage indicating a need for review.
- **Canteen Food Quality and Variety:** 92% satisfaction with canteen services, though 8% neutral or disagree suggests potential improvements in food quality, variety, or pricing.
- **Dining Area Cleanliness:** 92% satisfaction with dining area cleanliness is generally good, but 8% neutral suggests minor improvements could be beneficial.

Action Taken Report

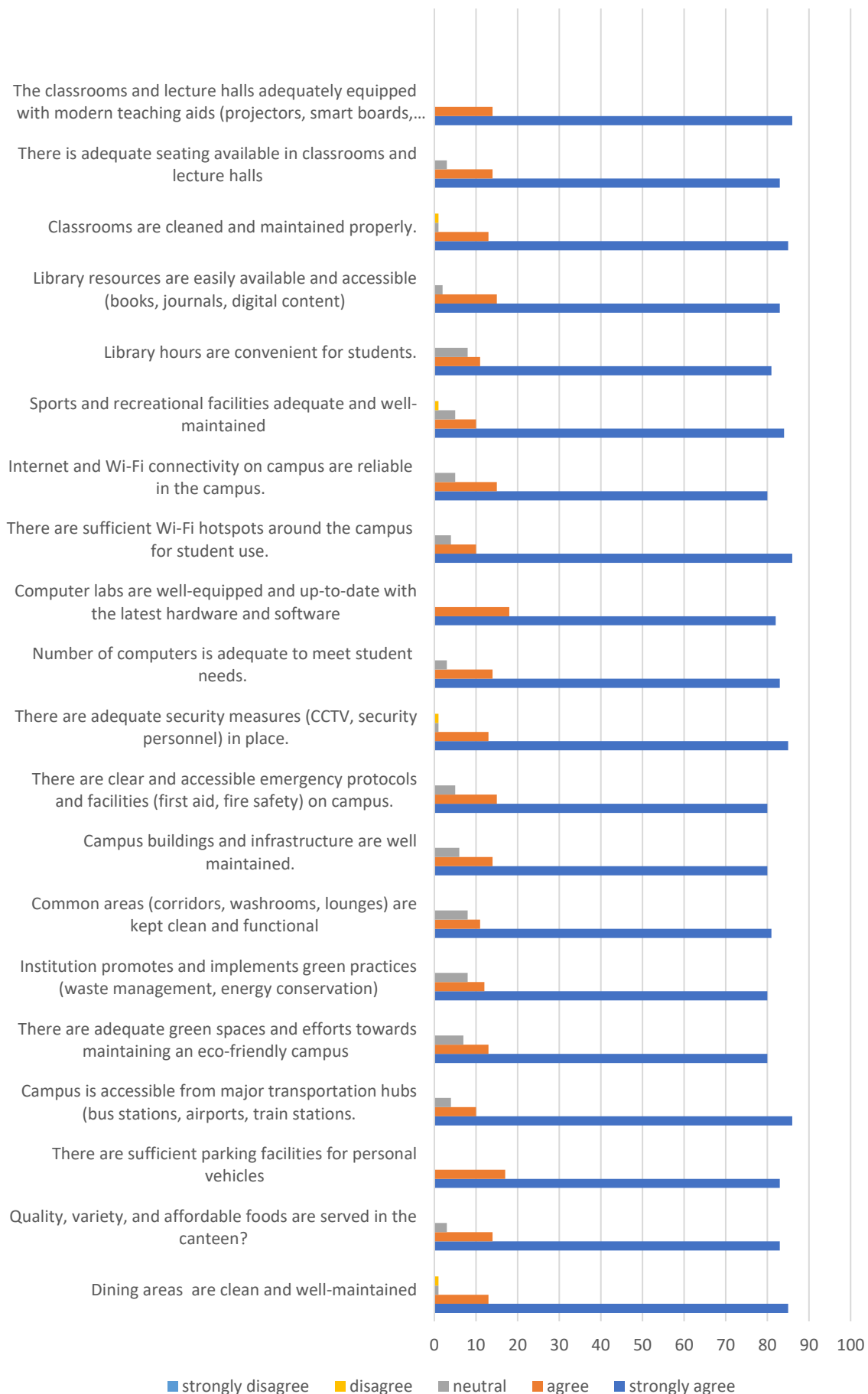
The feedback from our students has provided invaluable insights into the strengths and areas for improvement in campus infrastructure. The institution is committed to addressing these areas to enhance the overall student experience. Continuous feedback and engagement with the student community will be crucial and the action taken will help to make our institution a better place for learning and personal growth. The following are the actions taken to improve infrastructure from the feedback of students.

- Continued to maintain and upgrade the current teaching aids and technology in classrooms. Implement a regular review process to ensure that the equipment remains up-to-date and functional. Provided training sessions for faculty to utilize these tools effectively.
- Ensured that the seating capacity was regularly reviewed and adjusted based on the class sizes to confirm that seating arrangements meet student needs and comfort standards.
- Maintained high standards of cleanliness and regular maintenance. Considered implementing a feedback mechanism for students to report any cleanliness issues immediately.
- Maintained the current library hours since they are highly rated by students. Considered additional services like extended hours during exam periods or for special events to cater to any peak demand times.
- Investigated, the areas of campus where internet reliability is an issue. Worked with IT services to strengthen the network infrastructure and provide consistent connectivity. Considered periodic speed tests and user feedback to ensure improvements are effective.
- Regularly inspected and promptly addressed maintenance issues. Considered sustainable and cost-effective upgrades to infrastructure where possible.
- Enhanced green practices by increasing recycling bins, promoting energy conservation measures and engaging the campus community in sustainability initiatives. Regularly communicated the institution's green efforts and their impact. Expanded and maintained green spaces on campus. Organized community involvement in eco-friendly projects like tree planting or campus clean-ups. Evaluated the current use of green spaces and explored adding more eco-friendly features.
- Evaluated the current parking situation and considered expanding parking facilities.

Infrastructural feedback from students for the year 2020-2021

Sl.No	Criterion	5 Strongly Agree	4 Agree	3 Neutral	2 Disagree	1 Strongly Disagree
1.	The classrooms and lecture halls are adequately equipped with modern teaching aids (projectors, smart boards, audio-visual systems)	86	14	0	0	0
2.	There is adequate seating available in classrooms and lecture halls	83	14	3	0	0
3.	Classrooms are cleaned and maintained properly.	85	13	1	1	0
4.	Library resources are easily available and accessible (books, journals, digital content)	83	15	2	0	0
5.	Library hours are convenient for students.	81	11	8	0	0
6.	Sports and recreational facilities are adequate and well-maintained	84	10	5	1	0
7.	Internet and Wi-Fi connectivity on campus are reliable in the campus.	80	15	5	0	0
8.	There are sufficient Wi-Fi hotspots around the campus for student use.	86	10	4	0	0
9.	Computer labs are well-equipped and up-to-date with the latest hardware and software	82	18	0	0	0
10.	Number of computers is adequate to meet student needs.	83	14	3	0	0
11.	There are adequate security measures (CCTV, security personnel) in place.	85	13	1	1	0
12.	There are clear and accessible emergency protocols and facilities (first aid, fire safety) on campus.	80	15	5	0	0
13.	Campus buildings and infrastructure are well maintained.	80	14	6	0	0
14.	Common areas (corridors, washrooms, lounges) are kept clean and functional	81	11	8	0	0
15.	The institution promotes and implements green practices (waste management, energy conservation)	80	12	8	0	0
16.	There are adequate green spaces and efforts towards maintaining an eco-friendly campus	80	13	7	0	0
17.	The campus is accessible from major transportation hubs (bus stations, airports, train stations).	86	10	4	0	0
18.	There are sufficient parking facilities for personal vehicles	83	17	0	0	0
19.	Quality, variety, and affordable foods are served in the canteen.	83	14	3	0	0
20.	Dining areas are clean and well-maintained	85	13	1	1	0
21.	Suggestions if any:					

Feedback system from the Students for the year 2020-21



Feedback Analysis

The updated survey data provides valuable insights into the students' satisfaction with various aspects of the campus facilities and services. Here is an interpretation of each criterion based on the responses:

Classrooms and Lecture Halls Modern Equipment: All respondents are either strongly satisfied or satisfied with the modern teaching aids in classrooms and lecture halls. This indicates that the institution has successfully provided state-of-the-art educational technology, meeting the needs of students comprehensively.

Adequate Seating in Classrooms: The vast majority of students feel that there is adequate seating in classrooms and lecture halls, though a small fraction is neutral. This suggests that while seating capacity generally meets the demand, there may be occasional or specific instances where seating is a concern.

Cleanliness and Maintenance of Classrooms: The majority of respondents are very satisfied with the cleanliness and maintenance of classrooms, though a minimal number have raised concerns. This suggests a generally high standard with occasional lapses.

Availability and Accessibility of Library Resources: Library resources are deemed easily available and accessible by most students. The small number of neutral responses suggests that there might be room for minor improvements in resource accessibility or availability.

Convenience of Library Hours: While the majority are satisfied with the library hours, a notable percentage of students are neutral. This could indicate a need to review and potentially extend the library hours to better meet student needs.

Sports and Recreational Facilities: Most students are happy with the sports and recreational facilities, though some neutrality and a few negative responses suggest there may be areas needing enhancement or better communication about what is available.

Reliability of Internet and Wi-Fi Connectivity: Internet and Wi-Fi reliability are viewed positively by the majority, but some neutral feedback indicates that occasional connectivity issues may exist. Addressing these concerns can enhance overall student satisfaction.

Sufficiency of Wi-Fi Hotspots: Most students feel that there are enough Wi-Fi hotspots, though a few neutral responses suggest there might be specific areas or times where connectivity could be improved.

Equipped and Up-to-date Computer Labs: The computer labs are highly rated, with all students agreeing that they are well-equipped and up-to-date. This suggests that the institution excels in providing necessary technological resources for students.

Adequate Number of Computers: Most students feel that the number of computers available is adequate, but some neutrality indicates there might be peak times when computer availability is an issue.

Adequate Security Measures: Security measures are generally viewed positively. The few neutral or negative responses could point to isolated concerns or a need for increased visibility and communication of security measures.

Clear and Accessible Emergency Protocols and Facilities: While most students agree that emergency protocols are clear and accessible, the neutrality from some suggests a need for better awareness and possibly more training or clearer communication regarding emergency procedures.

Maintenance of Campus Buildings and Infrastructure: Campus buildings and infrastructure are highly regarded in terms of maintenance, with very few students expressing neutrality. This indicates that the institution is effectively managing its facilities.

Cleanliness and Functionality of Common Areas: While the majority are satisfied with the cleanliness and functionality of common areas, a significant number of neutral responses suggest room for improvement in maintaining these spaces.

Promotion and Implementation of Green Practices: The institution's green practices are generally well-regarded, though there are some neutral responses. This may suggest that while efforts are recognized, more can be done to engage or inform students about these initiatives.

Adequacy of Green Spaces and Eco-friendly Efforts: Green spaces and eco-friendly efforts are very well appreciated, with only minimal neutrality. This suggests that the institution is successfully providing and maintaining adequate green spaces.

Campus Accessibility from Transportation Hubs: Accessibility from transportation hubs is rated positively, though a few neutral responses indicate that there may be specific concerns or areas for improvement in transportation connectivity.

Adequate Parking Facilities: The parking facilities are highly regarded, with no negative feedback. This shows that the institution is effectively meeting the parking needs of its students.

Quality, Variety, and Affordability of Canteen Food: The canteen food is generally well-regarded, but the presence of some neutral feedback suggests there could be areas for improvement in the quality, variety, or affordability of the food offered.

Cleanliness and Maintenance of Dining Areas: Dining areas are mostly seen as clean and well-maintained, though a minimal number of students have indicated otherwise, suggesting occasional lapses in maintenance.

Action Taken Report

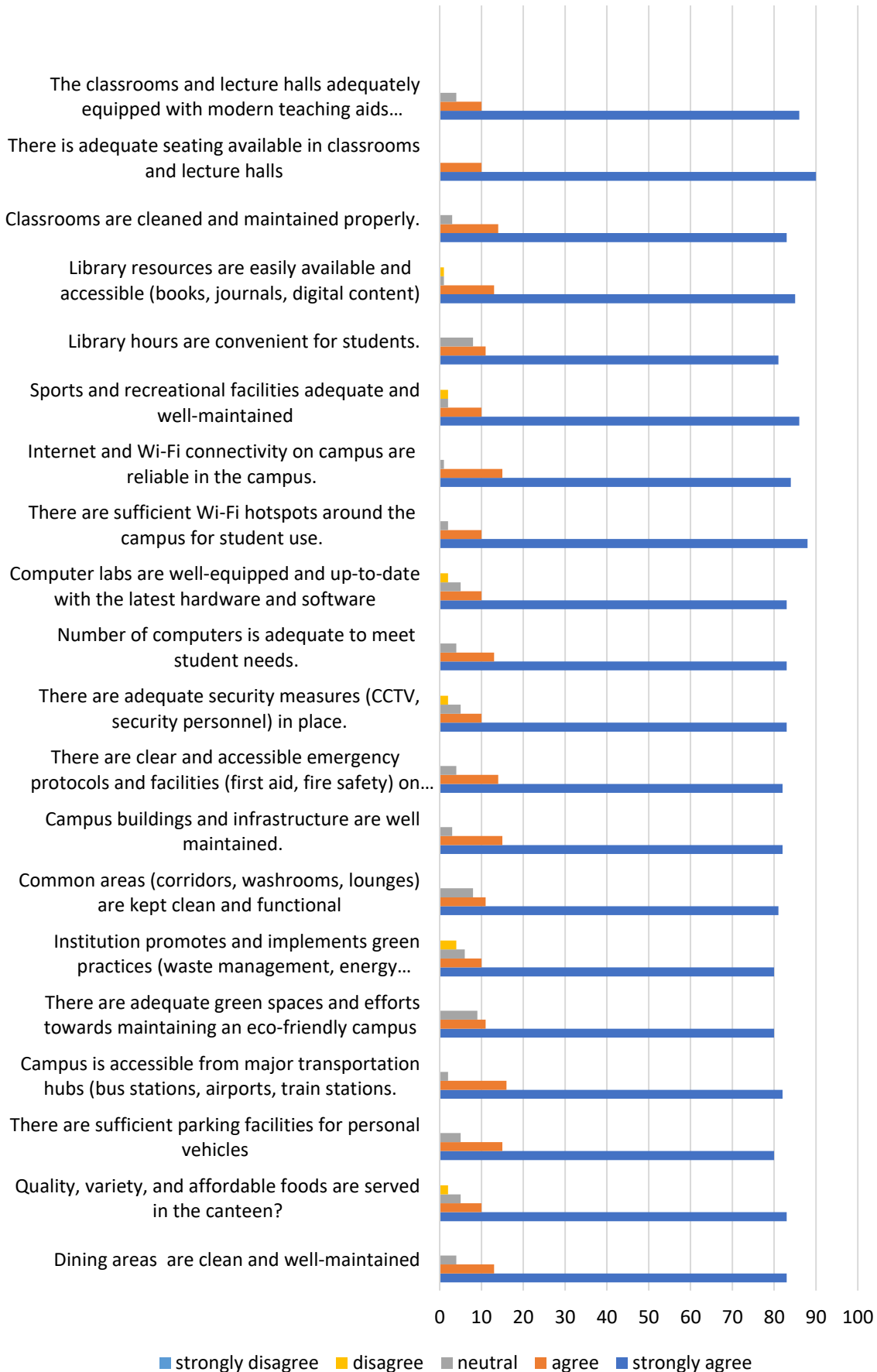
The overall feedback suggests that students are highly satisfied with most aspects of campus facilities and services. To maintain and further enhance these levels of satisfaction, the institution should focus on continuous improvement in areas where there is significant neutral feedback or any level of dissatisfaction. Here are general recommendations based on the survey data:

- Regularly reviewed and upgraded classroom equipment, seating, and computer labs to ensure they meet evolving educational needs.
- Addressed areas with reported Wi-Fi and internet reliability issues. Ensure that hotspot availability is adequate.
- Increased student awareness of emergency protocols, green practices, and security measures through campaigns and training.
- Consider extending library hours and enhancing the variety and affordability of canteen food based on student feedback.
- Continued rigorous maintenance schedules for classrooms, common areas, and dining facilities to uphold high standards of cleanliness and functionality.
- Strengthened green practices and communicate the institution's efforts in sustainability to further engage the student body.

Infrastructural feedback from students for the year 2021-2022

Sl.No	Criterion	5 Strongly Agree	4 Agree	3 Neutral	2 Disagree	1 Strongly Disagree
1.	The classrooms and lecture halls are adequately equipped with modern teaching aids (projectors, smart boards, audio-visual systems)	86	10	4	0	0
2.	There is adequate seating available in classrooms and lecture halls	90	10	0	0	0
3.	Classrooms are cleaned and maintained properly.	83	14	3	0	0
4.	Library resources are easily available and accessible (books, journals, digital content)	85	13	1	1	0
5.	Library hours are convenient for students.	81	11	8	0	0
6.	Sports and recreational facilities are adequate and well-maintained	86	10	2	2	0
7.	Internet and Wi-Fi connectivity on campus are reliable in the campus.	84	15	1	0	0
8.	There are sufficient Wi-Fi hotspots around the campus for student use.	88	10	2	0	0
9.	Computer labs are well-equipped and up-to-date with the latest hardware and software	83	10	5	2	0
10.	Number of computers is adequate to meet student needs.	83	13	4	0	0
11.	There are adequate security measures (CCTV, security personnel) in place.	83	10	5	2	0
12.	There are clear and accessible emergency protocols and facilities (first aid, fire safety) on campus.	82	14	4	0	0
13.	Campus buildings and infrastructure are well maintained.	82	15	3	0	0
14.	Common areas (corridors, washrooms, lounges) are kept clean and functional	81	11	8	0	0
15.	The institution promotes and implements green practices (waste management, energy conservation)	80	10	6	4	0
16.	There are adequate green spaces and efforts towards maintaining an eco-friendly campus	80	11	9	0	0
17.	The campus is accessible from major transportation hubs (bus stations, airports, train stations).	82	16	2	0	0
18.	There are sufficient parking facilities for personal vehicles	80	15	5	0	0
19.	Quality, variety, and affordable foods are served in the canteen.	83	10	5	2	0
20.	Dining areas are clean and well-maintained	83	13	4	0	0
21.	Suggestions if any:					

Infrastructural Feedback from Students for the year 2021-22



Feedback Analysis

- A high majority (96%) agree that classrooms and lecture halls are well-equipped with modern teaching aids, indicating strong satisfaction with the technological facilities provided. The small percentage of neutral responses (4%) may indicate that while the majority is satisfied, there could be specific instances or rooms where equipment might not meet expectations.
- Every respondent agrees that seating in classrooms and lecture halls is adequate. This unanimous positive feedback indicates that the institution is effectively meeting seating capacity needs across all its educational spaces.
- Most students (97%) are satisfied with the cleanliness and maintenance of classrooms, though a small number (3%) are neutral. This suggests that while the overall standard is high, there might be occasional issues or areas that require attention.
- A large majority (98%) find the library resources easily available and accessible. The minimal neutral and disagree responses (2%) could point to specific instances where resources were not accessible, suggesting a need for ongoing monitoring and potential enhancement.
- While a majority (92%) find the library hours convenient, a noticeable portion (8%) are neutral. This could imply that the current hours are generally suitable but could be improved to better accommodate all student schedules.
- Most students (96%) are satisfied with the sports and recreational facilities. However, a small percentage (4%) are either neutral or disagree, indicating potential areas for improvement or a need to better communicate the available facilities.
- Internet and Wi-Fi connectivity is generally reliable according to 99% of respondents. The minimal neutral feedback (1%) suggests that the majority experience consistent connectivity, though occasional issues may occur.
- The sufficiency of Wi-Fi hotspots is well-rated by 98% of students. The few neutral responses (2%) might indicate specific locations on campus where Wi-Fi coverage could be enhanced.
- A majority (93%) feel that computer labs are well-equipped and up-to-date. The presence of some neutral and disagreeing responses (7%) suggests that there might be some labs or equipment that need updates or additional resources.
- Most students (96%) agree that there are an adequate number of computers. The few neutral responses (4%) might point to peak times or specific scenarios where computer availability is an issue.
- A majority (93%) are satisfied with the security measures on campus, though a notable 7% are neutral or disagree, suggesting that there might be specific security concerns or a need for enhanced security measures.

- Emergency protocols and facilities are generally seen as clear and accessible by 96% of students. The small percentage of neutral responses (4%) suggests that there may be room for better communication or training on these protocols.
- Most students (97%) are satisfied with the maintenance of campus buildings and infrastructure. The few neutral responses (3%) might indicate isolated maintenance issues that need attention.
- the majority (92%) are satisfied with the cleanliness and functionality of common areas, and a significant number (8%) are neutral. This suggests potential areas for improvement or better maintenance in common spaces.
- Most students (90%) recognize and appreciate the institution's green practices. However, the higher percentage of neutral and disagree responses (10%) indicates that there might be gaps in the implementation or communication of these practices.
- A majority (91%) are satisfied with the green spaces and eco-friendly efforts on campus. The relatively higher neutral feedback (9%) suggests that there could be room for more green spaces or enhanced eco-friendly initiatives.
- The accessibility of the campus from major transportation hubs is highly rated by 98% of students. The minimal neutral responses (2%) suggest that this aspect is largely well-managed.
- Most students (95%) find the parking facilities adequate. The neutral feedback (5%) could indicate occasional parking difficulties or a need for more spaces during peak times.
- The canteen food is generally well-regarded by 93% of students. The presence of neutral and disagree responses (7%) suggests that there could be areas for improvement in the quality, variety, or affordability of the food offered.
- Dining areas are seen as clean and well-maintained by 96% of students. The few neutral responses (4%) indicate that there might be occasional issues with cleanliness or maintenance that need addressing.

Action Taken Report

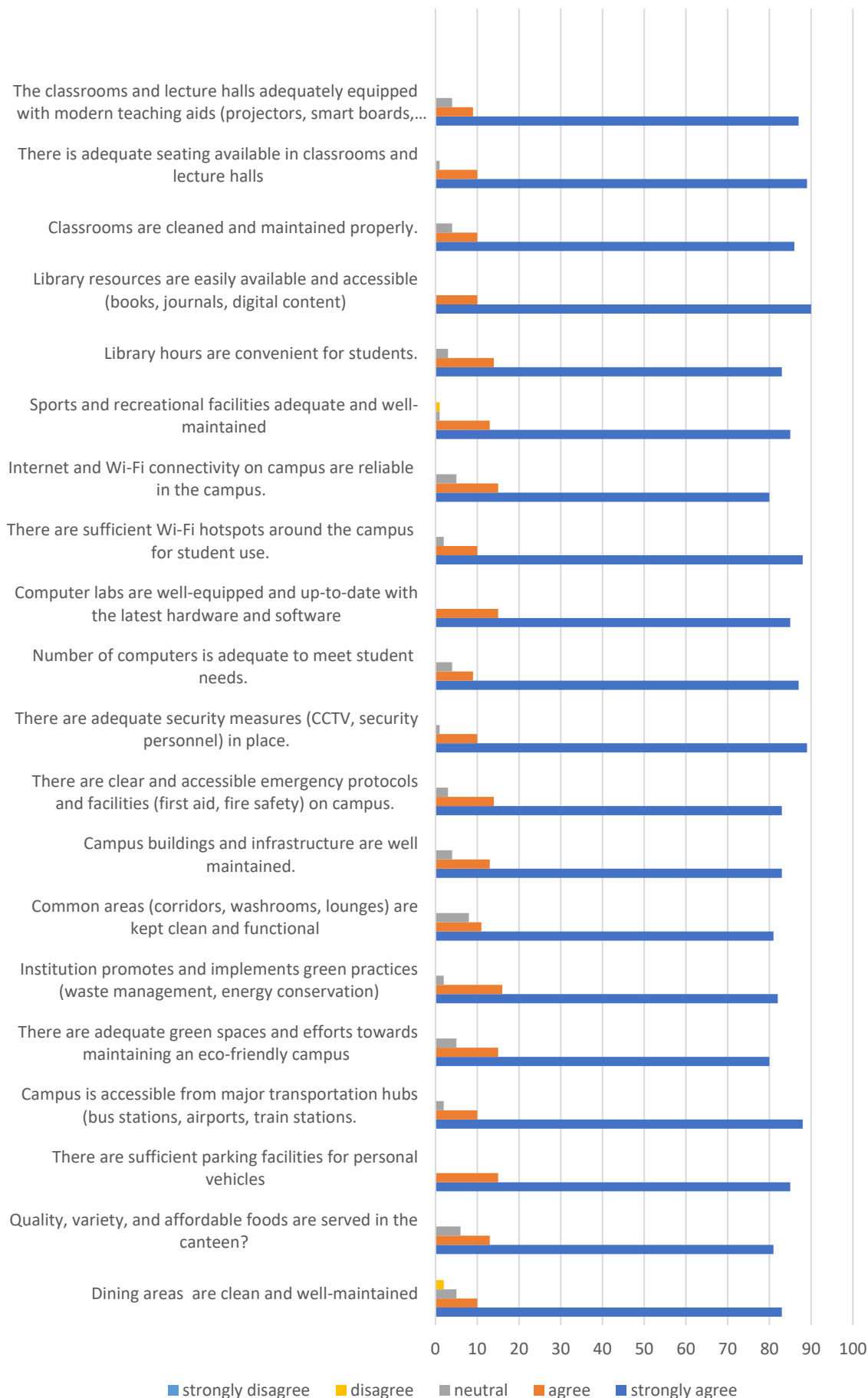
Following a thorough review of the student feedback on the campus infrastructure, several key actions have been implemented to address areas identified for improvement. This report outlines the specific steps taken to enhance the overall campus experience based on the feedback provided.

- Continued to monitor and upgrade classroom equipment, seating, and computer labs to ensure they meet student needs.
- Addressed areas with reported Wi-Fi and internet reliability issues and ensured that the number of hotspots meets student demands.
- Continued rigorous maintenance schedules for classrooms, common areas, and dining facilities to uphold cleanliness and functionality.
- Focused on areas where there is significant neutral or negative feedback to understand and address the underlying issues, such as specific locations with equipment issues or cleanliness concerns.

Infrastructural feedback from students 2022-2023

Sl.No	Criterion	5 Strongly Agree	4 Agree	3 Neutral	2 Disagree	1 Strongly Disagree
1.	The classrooms and lecture halls are adequately equipped with modern teaching aids (projectors, smart boards, audio-visual systems)	87	9	4	0	0
2.	There is adequate seating available in classrooms and lecture halls	89	10	1	0	0
3.	Classrooms are cleaned and maintained properly.	86	10	4	0	0
4.	Library resources are easily available and accessible (books, journals, digital content)	90	10	0	0	0
5.	Library hours are convenient for students.	83	14	3	0	0
6.	Sports and recreational facilities are adequate and well-maintained	85	13	1	1	0
7.	Internet and Wi-Fi connectivity on campus are reliable in the campus.	80	15	5	0	0
8.	There are sufficient Wi-Fi hotspots around the campus for student use.	88	10	2	0	0
9.	Computer labs are well-equipped and up-to-date with the latest hardware and software	85	15	0	0	0
10.	Number of computers is adequate to meet student needs.	87	9	4	0	0
11.	There are adequate security measures (CCTV, security personnel) in place.	89	10	1	0	0
12.	There are clear and accessible emergency protocols and facilities (first aid, fire safety) on campus.	83	14	3	0	0
13.	Campus buildings and infrastructure are well maintained.	83	13	4	0	0
14.	Common areas (corridors, washrooms, lounges) are kept clean and functional	81	11	8	0	0
15.	The institution promotes and implements green practices (waste management, energy conservation)	82	16	2	0	0
16.	There are adequate green spaces and efforts towards maintaining an eco-friendly campus	80	15	5	0	0
17.	The campus is accessible from major transportation hubs (bus stations, airports, train stations).	88	10	2	0	0
18.	There are sufficient parking facilities for personal vehicles	85	15	0	0	0
19.	Quality, variety, and affordable foods are served in the canteen	81	13	6	0	0
20.	Dining areas are clean and well-maintained	83	10	5	2	0
21.	Suggestions if any:					

Infrastructural Feedback from Students for the year 2022-23



Feedback Analysis

- The vast majority (96%) of respondents feel that the classrooms and lecture halls are well-equipped with modern teaching aids. This suggests strong satisfaction with the technological infrastructure supporting education.
- With 99% in agreement, seating in classrooms and lecture halls is considered highly adequate, indicating students rarely face issues with seating availability.
- 96% of respondents agree that classrooms are well-maintained, highlighting effective cleaning and maintenance routines.
- Universally positive responses suggest that library resources are both comprehensive and accessible to all students.
- With 97% in agreement, library hours are generally found convenient, though a small percentage (3%) feel they could be improved.
- 98% satisfaction indicates strong approval of sports and recreational facilities, with very few (1%) expressing any dissatisfaction.
- The internet on campus is reliable for 95% of respondents, though 5% remain neutral, indicating occasional connectivity issues might exist.
- The availability of Wi-Fi hotspots is overwhelmingly positive, with 98% finding them sufficient for their needs.
- All respondents agree that computer labs are well-equipped, showcasing a robust infrastructure for computing needs.
- 96% agreement indicates that the number of computers meets student demand effectively.
- Security measures are seen as adequate by 99% of students, suggesting a very secure campus environment.
- Emergency protocols are clear and accessible for 97% of respondents, though a small group remains neutral.
- 96% of positive responses indicate satisfaction with the maintenance of campus buildings, though 4% believe there could be improvements.
- While 92% are satisfied, 8% of respondents feel neutral about the cleanliness of common areas, suggesting some variability in maintenance quality.
- Green practices are appreciated by 98% of students, indicating strong environmental initiatives on campus.

- 95% of students agree on the availability of green spaces, though 5% remain neutral, potentially pointing to opportunities for enhancing green areas.
- The campus is conveniently located for 98% of respondents, indicating good access from major transportation hubs.
- All respondents agree that parking facilities are sufficient, suggesting ample and well-organized parking spaces.
- 94% are satisfied with the quality and affordability of canteen food, though 6% are neutral, indicating some variability in food service.
- Dining areas are clean and well-maintained for 93% of respondents, but 7% see room for improvement, with a small fraction disagreeing.

Action Taken Report

The report aims to document the specific actions taken by the institution to address the feedback provided by students. The actions are intended to enhance the strengths identified and address the areas where improvements are needed. By detailing these steps, the report underscores the institution's commitment to continuous improvement and responsiveness to student needs. The following are the actions taken from the feedback from students.

- Ongoing training sessions for faculty on effective use of new technology. Implement a system for students to report issues with teaching aids promptly.
- Introduced more inclusive and diverse recreational programs like campus cultural festivals and events, carnivals and food stalls, and entertainment activities for students to enjoy.
- Promote campaigns encouraging responsible use of common areas by the campus community.
- Expand initiatives in waste management, recycling, and energy conservation. Students in planning and executing green practices through clubs and volunteer opportunities.
- Introduced different programs like Clean Campus, a plastic-free campus aimed at maintaining and improving the eco-friendliness of the campus.

Co-operative Arts and Science College, Madayi

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NAAC Accreditation (Cycle II) - Supporting Documents

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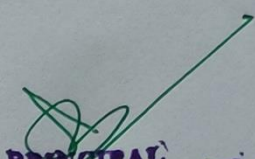
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